

Limited Warranty

Gas and Electric Convection Ovens

DUKE MANUFACTURING CO. warrants to the original buyer that its Convection Ovens shall be free from defects in workmanship and materials for the period specified in this warranty.

STANDARD PRODUCT WARRANTY PERIOD

1 Year, Limited Parts and Labor

10 Year, Limited Door Warranty

OPTIONAL 2 YEAR LIMITED PARTS AND LABOR WARRANTY

The warranty period commences with the date of installation of the oven, or six (6) months from date of shipment from the factory, whichever is sooner. All labor and parts expenses after expiration of the warranty shall be the responsibility of the end user. DUKE MANUFACTURING CO. will bear the labor and parts expense during the warranty period, which applies only to products used within the United States, Canada and Mexico.

The warranty includes travel time to portal, not to exceed 100 miles round trip, or two hours total travel time. The warranty requires that all labor must be performed during regular work hours. Overtime premiums will be charged to the owner. Repairs to the oven due to abuse, misuse, handling or harsh chemical action are not covered. Removal of the identification rating plate voids the warranty, as does operation at incorrect voltage. Unauthorized modifications made to the oven by any party also void the warranty. Damage due to floods, fire or other acts of God also are not covered. This warranty does not cover routine maintenance activities, any failure that results from lack of, or improper equipment maintenance activities. Adjustments, such as leveling, calibration or tightening of fasteners normally associated with the installation related to plumbing, electrical or gas connections are the responsibility of the installer.

The door to the oven is warranted for a period of ten (10) years, with the exception of wear items and the glass window. No labor, travel, or adjustments are included in the ten-year warranty.

Duke Manufacturing Co. does not recommend or authorize the use of any product(s) in a non-commercial application, including but not limited to residential use. The use or installation of product(s) in non-commercial applications renders all warranties, express or implied, including the warranties of MERCHANTABILITY and FITNESS FOR A PARTICULAR PURPOSE, null and void, including any responsibility for damage, costs and legal actions resulting from the use or installation of product(s) in any non-commercial setting.

To the extent allowed by law, any express warranties or any implied warranties of merchantability or fitness are limited to the replacement guarantees above and any other warranty is disclaimed.

Certain states disallow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the Purchaser. This warranty gives the Purchaser specific legal rights. The Purchaser may also have other rights, which vary from state to state. This warranty and the obligations assumed by DUKE MANUFACTURING CO. are exclusive and in lieu of all other liabilities and warranties, expressed or implied. DUKE MANUFACTURING CO. shall not be liable, directly or indirectly, for consequential or incidental damages, including, but not limited to, any loss of business profits. Damages incurred or suffered from, in connection with repairs made to the oven by persons or firms not specifically authorized to do so by DUKE MANUFACTURING CO. are not the responsibility of DUKE MANUFACTURING CO.



"Your Solutions Partner"

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