



Sales Policies and Terms



Prices: All prices shown are list prices subject to a quoted discount. **There are no discounts on embroidery charges.** Prices are subject to change without notice.

Terms: Net 30 days. A charge of 1 ½% per month (18% annual rate) will be automatically applied for each month of delinquency in states where applicable.

Shipment: USA orders will be filled at the price in effect at the time of shipment. Should a stock position make it impossible to ship orders complete, partial shipment will be made unless your order clearly states that it should be held and shipped complete at one time. **Individual orders shipped to destinations in continental USA qualify for prepaid shipment provided they call for \$1,250 net apparel. Orders totaling less than \$1,250 will be shipped F.O.B. factory without notification.**

Credit: All orders are subject to approval by our Credit Department.

Defective Merchandise: Merchandise returned as "defective" is subject to inspection before the claim can be allowed.

Routing: On prepaid shipments, selection of the carrier shall be at the discretion of John Ritzenthaler Co. The selection of the carrier is the prerogative of the customer on collect shipments. If no carrier is specified, best judgement will be used in accordance with restrictions, rates and directness of movement.

Taxes: All prices subject to addition of federal, state, and local taxes insofar as they are applicable to merchandise covered by this catalog.

Shortage or Damage: In case any shortage or damage is detected, notify at once the delivery transportation agent and file claim properly. Our responsibility for delivery of goods ends when we have a signed Bill of Landing by our local transportation agent. We cannot honor shortage claims beyond 30 days after delivery.

Returned Goods: No material returned will be accepted for credit without our authorization. Authorized returned goods accepted for credit are subject to a 20% restocking fee; all returns must be sent prepaid. Where a shipping error is made by John Ritzenthaler Co. and is immediately brought to our attention, there would be no penalty whatsoever unless merchandise is damaged by fault repacking and shipping.

Drop Shipments: As an emergency favor to our stocking distributors, we will make a drop shipment which will be subject to a \$13.20 handling charge.

Small Order Charge: Orders totaling less than **\$100.00 net** will carry an automatic **\$10.00 small order charge.**

*Pricing is subject to change due to tariff adjustments