

879 South 4400 West Salt Lake City, UT 84104 Phone: 888.987.7894

Wire Shelving Warranty Statement

Falcon Equipment warrants qualified products will be free from defects in material and workmanship from time of installation and under normal use. The duration and terms of this warranty vary depending on the product. If a qualified product is found to be defective during the specified warranty period, Falcon Equipment will repair the defective product, replace any defective parts, or replace the defective product at its option. This warranty is only valid to the original purchaser of these products. Falcon Equipment warrants that the following products will be free from defects in material and workmanship under normal use, for a period of 1 year from the original date of installation:

- Chrome / epoxy / posts, and accessories
- Chrome / epoxy wire shelving kits
- Chrome / epoxy wire dunnage racks
- Products containing Chrome / Epoxy, posts, and accessories
 - Rust Warranty Green and black epoxy-finish shelves are warranted against rust formation over more than five percent of the shelving surface, for up to 5 years from the date of original installation.
 - Chrome-finish shelves are warranted against rust formation over more than five percent of the shelving surface, for up to 1 year from the date of original installation, provided that the shelving is installed in a dry application. Using chrome wire shelving products in a damp or wet environment (including but not limited to a walk-in cooler or freezer) will void this warranty.
 - Falcon Equipment wall mounting shelving and the following products will be free from defects in material and workmanship under normal use, for a period of 90 days from the date of delivery:
 - Bun Pan Racks
 - Wall Mounted Shelving and Pot Racks
 - Wall Mounted Glass Rack and Dish Rack Shelves
 - Wall Mounted Microwave Shelves
 - Aluminum Dunnage racks

Falcon Equipment will not warrant coverage for product failure or damages that arise under the following conditions:

- Failure to install and/or use the product within proper operating conditions.
- Installation in non-commercial or residential applications.
- Products sold or used outside of the United States.
- Any damage that occurs as a result of negligence or improper handling. Additionally, no claims can be made against this warranty for spoilage of products, loss of sales or profits, or any other consequential damages.
- If defects are the result of freight Damage.