

TERMS & CONDITIONS

ORDER PLACEMENT & PROCESSING TIME

Orders take 2 to 3 business days to be process, when purchase orders are received before Cut –Off time (12PM – ET).

All back ordered items will be automatically cancelled. It is the responsibility of the customer to re-order the items with their next purchase order.

TERMS

New account(s) first order(s) must be prepaid. Upon a credit application a NET 30 days credit might be granted. An interest charge of 1.5% per month will be applied to all invoice(s) past due 30 days. An administration fee will be charged for all returned check(s).

Prices are quoted FOB Miami, FL unless otherwise stated.

TAX EXEMPT

Buyer must provide us with an eligible and updated Resale Tax Certificate in order to avoid withholding of any applicable taxes.

TRANSPORTATION

AMPTO is not responsible for any damage or shortage cause during transportation that were shipped collect or third party. In the event if damage or shortage is detected in a shipment, buyer must note it on the bill of lading before accepting the delivery and notify the delivering carrier immediately to open a claim. Any delay in inspecting the cargo may cause the buyer a loss. Shortage or damage in shipment does not excuse the buyer from timely payment of the invoice. We cannot reimburse any claim for shortage or delay caused by the carrier responsible.

RETURN POLICY

Returns are subject to prior authorization from our company. Unauthorized returns will not be credited. All returned goods are subject to 20% restocking fee unused products in their original packaging. No returns accepted after 60 days from date of invoice. Returns for credit must be freight prepaid. All returns must be shipped on its original package and properly protected. AMPTO does not warrant products returned to our location not properly packed causing additional damage. Special order, clearance, or non-standard items are not returnable.

WARRANTY

AMPTO products are warranted to be free from defects in material and workmanship for a period of one (1) year from the date of original installation, unless specified otherwise. Labor warranty is limited to product(s) sold to the original user in the continental United States. Dealer shipment(s) of product(s) outside the continental United States are not covered under labor warranty. Please note geographic location(s) within the continental United States may limit guarantee to a parts-only warranty. It will be AMPTO decision to repair or replace any product(s) found to be defective. Warranty does not apply to any product(s) which have not been used, maintained or installed properly. Warranty does not apply to abuse, willful or accidental damage, or to product(s) used for other than their intended purposes. Any tampering or modifications to any product(s) automatically cancels the warranty. Our warranty does not apply to natural wear and tear such as electrical components, knobs, switches, blades, etc. AMPTO denies liability for any damage or injury caused by operator neglect, carelessness or inadvertence. Warranty does not apply to any damage occurred during transportation. Claims under warranty must be receive by writing in order to be process.

Warranty Details:

Refrigeration units will have additional three (3) years compressor warranty (parts only)

*requires properly electrical installation. If requirements are not meet, compressor warranty will drop to one (1) additional year (parts only)

Ice Makers units will have two (2) years parts and labor and additional (3) year compressor warranty (parts only)

*requires an approved water filter. If none is installed, warranty will be void.

Export only units will have one (1) year warranty on parts, FOB Miami, FL USA. Warranty on labor will not be covered

AMPTO is not responsible for printing errors.

AMPTO reserves the right to change the terms of its return policies as well limited warranty at any time without previous notice. The end user is not entitled to upgrades or refunds resulting from these changes.